

Dr. Kent Farnsworth, Dr.TCM, R.Ac.  
Total Health Clinic  
735 Victoria St. Kamloops, BC  
V2C 2B5 250-374-9700

## Appointment Policy

Welcome to the Total Health Clinic. We are delighted to have you as a patient and look forward to providing you with the highest quality care. In order to optimize your relationship with us, please take a moment to read our appointment policy.

Many of our clients are pleased to find out that we are usually on time. This is because a treatment room has been reserved for you. If you are going to be more than 15 minutes late please phone to confirm availability of your treatment time.

**To avoid a late cancellation fee or a NO SHOW fee of \$65.00, we require 24 hours notice.**

We understand that sometimes you may need to change or cancel your appointment. We would greatly appreciate it if you could phone to inform us with 24 hours notice, if possible. We do have an answering service that you can leave a message with. This allows us time to schedule another patient that would also benefit from receiving a treatment.

This appointment policy allows us to develop a mutual consideration and respect for our time and yours. Thank you.

\_\_\_\_\_  
Print name in full

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature